

# RLM Client Configuration



**DDBST**

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## Introduction

The DDBST software uses the Reprise License Manager (RLM) from Reprise Software, Inc. ([www.reprisesoftware.com](http://www.reprisesoftware.com)) as license management system. The *DDB RLM Client Configuration* program can be used to request, install and review licenses.

## Requesting a license

Switch to the *Registration* page. You can enter your name, address and phone number. At least the activation code, the company name and the email address are required.

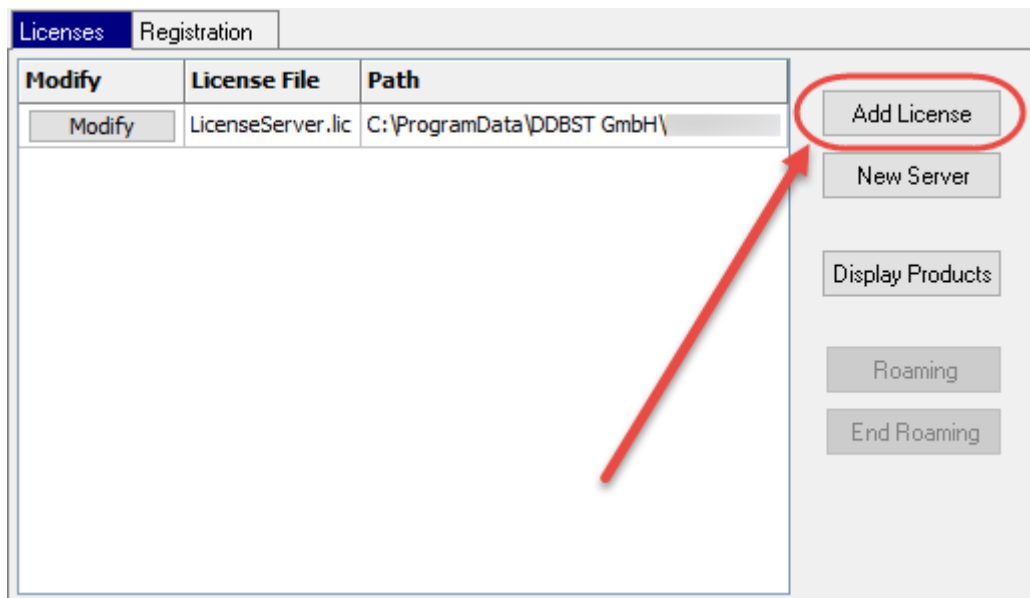
Click on the *Email Registration Request* button to open the standard MAPI email client with a new message. The recipient, subject and the registration information as attachment will be added automatically.

If it is not possible or desired to use MAPI click on the button *Save Registration Request* to store the specified personal information together with some system information to a file. Send the file (e.g., as attachment) to [register@ddbst.de](mailto:register@ddbst.de) to request a license.

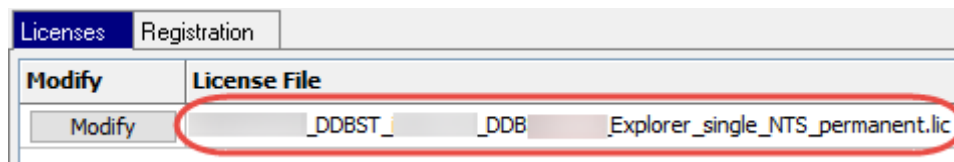
After sending the request you will receive a license file (\*.LIC) usually within a working day.

## Installation of a license

To install a new license switch to the *Licenses* page. Click on *Add License*.



Use the *open dialog* to select the LIC file you received from DDBST and stored somewhere (e.g. on the desktop). The new license will appear in the licenses list.



All running DDB applications have to be closed afterwards to make the license available.

Click on an entry of the list to see the contents of the license file.

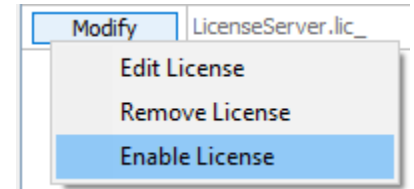
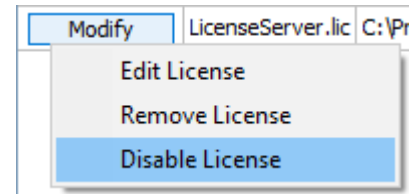
## Deleting and de-/activating a license

Click on the *Modify* button next to a license entry and select *Remove License* to erase a license file from the computer. No backup will be made.

Click on the *Modify* button next to a license entry and select *Disable License* to deactivate a license without removing the license file from the computer. The license will appear in gray text.

Click on the *Modify* button next to a license entry and select *Enable License* to activate a disabled license.

All running DDB applications have to be closed afterwards for the change to take effect.

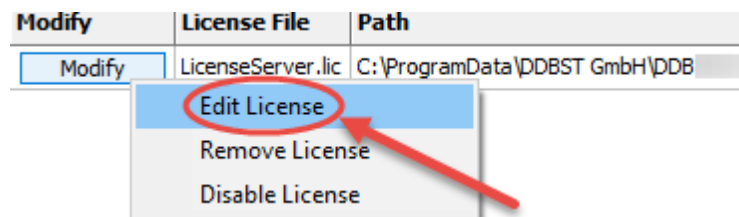


## Modification of the server specification

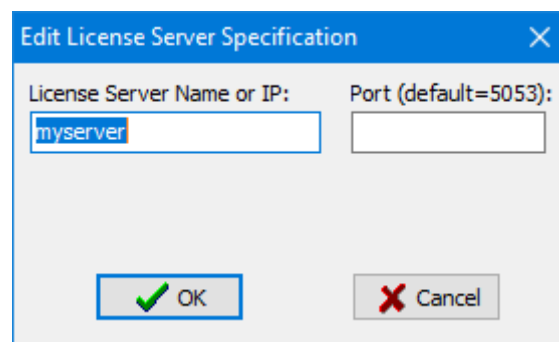
The license server and the client programs are communicating via TCP/IP. The client must be able to communicate with the server on two ports, the *RLM port* and the *ISV port*. If there is a firewall between the client and the server the firewall must allow connections to both ports (RLM and ISV). On the client computer only the RLM port can be specified. The default RLM port is 5053 (registered by Reprise for the RLM License Server). Changing the RLM port means to change the port specification on both client and server side.

### Server specification on a client

During the installation of DDB the license server location and RLM port can be specified. The specification is stored in a special LIC file containing only a HOST line. Click on the *Modify* button next to *LicenseServer.lic* entry and select *Edit License* to change the license server specification on a client computer.

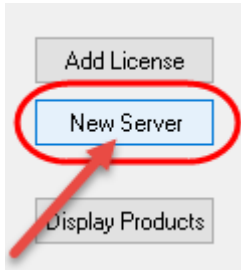


In the appearing dialog the name or IP address (IPv4) and (optionally) the RLM port of the license server computer can be modified. Please note that the RLM port must be identical for both client and server computer.



With a click on the OK button the new specification will be written to the LIC file. No backup of the old setting will be made. All running DDB applications have to be closed afterwards for the change to take effect.

## Specification of a new server on a client



On the client it is possible to add a new license server location using the *New Server* button. Use the appearing *Edit License Server Specification* dialog (see above) to specify a new license server address and (if required) port.

New servers will appear as “LicenseServerX.lic” in the licenses list, where X is a consecutive number starting with 1.

## Roaming licenses

Roaming licenses are special licenses which can be extracted from a normal license server and moved to a notebook or any kind of workstation allowing the client to use the license without a direct connection to the license server. Such licenses have a limited lifetime and will become invalid after some time returning the license automatically or they can be reintegrated in the main license server manually.

Roaming licenses are available only for installations with a separate license server. They cannot be used on typical single-workstation installations.

To enable roaming licenses an activating license has to be installed on the client which will use the roaming license. This license has to be installed in addition to the normal licenses. License files for enabling roaming can be obtained from DDBST.

Modify	License File
Modify	_DDBST_ _Roaming_DDB _Normal_single_permanent.lic
Modify	LicenseServer.lic

If such a license for enabling roaming is installed it is possible to check out single licenses and make them available off-line on an unconnected client computer, typically a notebook used for traveling.

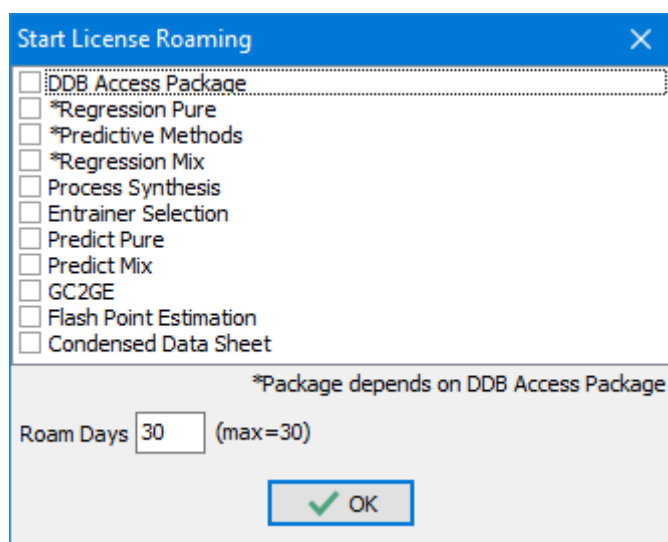
These roaming licenses are moved from the license server to the client computer and cannot be used anymore on the original license server until their lifetime ends or the license is returned.



Roaming licenses can be requested on the client where the extracted license shall be used. For this procedure the client computer must be connected to the license server. After a click on the button *Roaming*, a dialog is shown where the available licenses for the different parts of the DDB software are listed and the wanted licenses can be checked.

The user can now select the licenses which should be moved from the normal license server to the client computer.

Some licenses are not independently available but depend on the *DDB Access Package*. A license for the *DDB Access Package* will be moved in these cases together with the license of the selected package. Beside these shown dependencies there are some dependencies to internal software tools not shown in this dialog but listed when the license selection dialog is closed.



The roaming licenses have a limited maximum lifetime – typically 30 days. It is not possible to extend this time but it can be shortened.

A typical log entry, *Predict Pure* in this example, is:

Roaming license roaming for the following package for 30 days:  
Predict Pure... (roaming expires 20-may-2022).

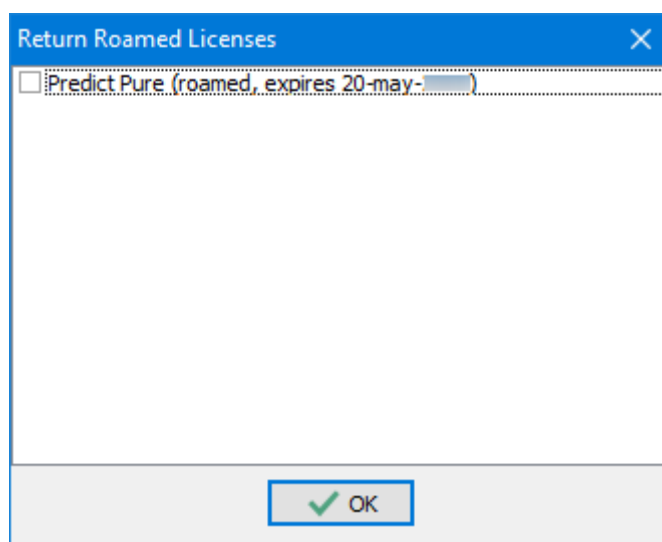
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The following licenses are now newly roaming:

Artist98  
ChemDB  
GCModelsParameter  
ParamDDBOrganizer  
StoffEditor

Here five licenses for the *Predict Pure* package have been moved.

*Note:* If the license server version is older than v12 it is possible that the roaming of the maximum number of days fail. In this case the days to roam must be reduced by one to succeed (e.g., 29 instead of 30 days). To be able to use the maximum number of roaming days the license server has to be updated.

Roaming licenses become invalid automatically after their lifetimes ends. If the license has to be re-integrated before that time it is possible to end the roaming by clicking the *End Roaming* button.



The dialog shows all roaming licenses (here only *Predict Pure*) and by checking the line it is possible to move the license back from the client to the original license server. The client computer must be connected to the license server for this procedure, of course.

## Diagnostics

In case of license problems, the *Help* menu item *Diagnostics* can be used to run a quick diagnostic of the license system. The output contains information which will help the support to identify the source of the problem.